



Terms and Conditions

Your Safety:

At Vision, every effort is taken to ensure that you have a safe and enjoyable training experience; however, motorcycling by its very nature carries an inherent risk. You should familiarise yourself with any risk before commencing training.

You must wear appropriate clothing whilst riding our motorcycles, including a well-fitting approved helmet and motorcycle gloves. Your instructor may refuse to proceed with your training if they feel your clothing is inadequate for riding a motorcycle. In such case no refund will be offered.

If, at any time during your training, your instructor feels your attitude or standard of riding is putting yourself or other road users at risk, the lesson may be aborted. In such cases no refund will be offered.

No helmet cams or any other photographic/video device to be used during training with Vision.

Ratio:

All lessons conducted on the public highway will be carried out at a ratio of no more than two students to one instructor (with a rider of similar ability wherever possible).

Our pricing is based on this 2:1 ratio.

In exceptional circumstances one to one lessons may be arranged, however additional costs may apply.

Intensive Courses:

These courses cannot offer a guaranteed pass. Whilst every effort will be made to bring you up to test standard in the time you have booked, some students may require additional tuition. Any additional days required will be offered at the current rate.

It is your responsibility to ensure your suitability to undertake such a training course. If you are unsure about this, please discuss your riding experience with one of our instructors and book a 2 hour lesson, in order that our instructors may assess your requirements and suggest a suitable training course.

If you are unable to achieve the standard required to continue on your chosen course, you may not be able to proceed with subsequent days or tests and no refund will be given. The instructor's decision in this matter is final.

Cancellation:

To cancel a 2 hour lesson (Monday to Friday) we require a minimum of 24 hours' notice, prior to the original booked date, regardless of circumstances.

To cancel a 2 hour lesson (Saturday or Sunday) we require a minimum of 7 days' notice, prior to the original booked date, regardless of circumstances.

To cancel an intensive course we require a minimum of 10 days' notice before the original start date.

To cancel any test we require a minimum of 10 days' notice, regardless of circumstances.

If the required notice is not given then full payment will be required.

N.B. All cancellations must be made during our office hours - Monday to Friday 08:00 – 16:00 (a £20.00 administration fee will apply)

Late arrival for booked tuition may be treated as a cancellation. If the instructor agrees to proceed with the lesson, then the full fee will be charged and the lesson will conclude at the original time.

On rare occasions it may be necessary for Vision to re-schedule your lessons. On such an occasion you will be offered a new time and date. If you cannot attend this new appointment, then no charge will be made for this or the original lesson. However, Vision will not be held liable for any loss of earnings or additional costs incurred by you, due to this re-scheduling.

Tests:

If the DVSA cancels your test you will not be liable for the test fees or any tuition **not taken**.

It is your responsibility to produce the correct documents and to wear suitable clothing when presenting for test.

If your test is cancelled due to you failing to produce the correct documents, or not wearing suitable clothing, you will remain liable for the full cost of the lesson plus test fees.

Insurance Excess:

During lessons on our Category A, A2, A1 motorcycles and mopeds, you will be liable for the first £300.00 of any damage caused whilst the machine is under your control, however caused.

CBT booking:

Once payment has been received, CBT bookings may only be cancelled under the following conditions:

You must give our office at least 7 days' notice of cancellation prior to your original booked date, in order to receive a refund.

You must give our office at least 3 days' notice if you wish to re-book for a later date.

If the required notice is not given, then any payment received will be forfeit.

Late cancellations due to any illness, will be issued with a credit note. No refund will be given.

N.B. Cancellations and rebooking requests must be made during our office hours - Monday to Friday 08:00 – 16:00

(a £20.00 administration fee will apply)

Please Note: - During your CBT course, you will not be liable for the first £100 of any damage caused to the machine.

CBT comebacks:

CBT is not necessarily a one day course.

If you booked direct (by telephone to our office or via the Vision website) and for any reason you do not complete the course on the first day, you will be invited back for a further training session at no extra cost.

The additional training session must be completed within one calendar month of the initial CBT date.

If further training is needed after the above extra session, then there will be a charge of £70 per session.

Signed: (ATB Authority Holder)	<i>Dane Jefferies</i>	Date:	17/02/22	Version 1.2.6
Subject to review and revision by:	Dane Jefferies	Every:	12 months or sooner if necessary	